



August 25, 2016

Name: Pattonville School District
Group#: 004005277

Dear Member:

This year the Pattonville School District has purchased group health coverage from Anthem Blue Cross and Blue Shield separate from the CSD Insurance Trust. The effective date of this change is 10/01/2016.

Your benefits will not change however you will receive a new ID card with the new group number listed above. Please watch for the envelope attached to arrive in the mail prior to the effective date of this change and discard the old card when you receive it.

Your group's paperwork is in process. If by chance you do not receive your Anthem BCBS identification card by your group's effective date, please continue to use your current ID card.

Use Network Providers: To receive your highest level of benefits, be sure to use network providers for all your care.

Precertification Is Required If You Use Non-Network Providers: For inpatient hospital or skilled nursing care, outpatient surgery or home health care, call 1-800-992-5498 for precertification. If you need to extend services beyond the number of days originally precertified, you must also call this number to recertify the care.

You should receive your identification card(s) and benefit materials soon. We value your membership and look forward to serving you.

Sincerely,
Large Group Implementation Unit




DESIGN PREVIEW

Updated By **NThelen**
Last Modified **08/22/2016 02:48 PM**

Design Name **Pattonville_School_District_001**


Description **004005277_ANTH_BLCD_INTL_WLPT_005**

Card Front



John Q. Member
DEPEND_FORMAT_ADDR1
DEPEND_FORMAT_ADDR2
DEPEND_FORMAT_ADDR3
DEPEND_FORMAT_ADDR4

Pattonville School District
Attn: Nancy Henley
11097 St. Charles Rock Road
St. Ann, MO 63074



XI1792295200001



CARD STOCK DETERMINED BY STATE OF RESIDENCE

John Q. Member
Identification Number
QPSAN0123456


HRA PLAN

Group:	004005277	Office Visit	\$25
PRM HRA 500 CORR		Specialist	\$35
Plan Codes:	834/332	Emergency Room	\$200
BIN#:	003858	Urgent Care	\$50
PCN:	A4	Rx Tier 1/Tier 2	\$5/\$30
RxGroup:	WL4A	Rx Tier 3	\$55


Issue Date:

Blue Access Choice  

Card Back



XI1792295200001



Anthem Blue Cross Blue Shield

Welcome to Anthem Blue Cross Blue Shield!
Please look at the enclosed card(s) to make sure all the information on it is correct. If you need to make a change, call the Member Services phone number listed on the back of the card.
Carry your ID card(s) with you at all times. To receive full benefits, present it whenever you require medical care.
If you are a current member, we thank you for your continued business and ask that you destroy your old ID card(s).
Get the most from your benefits online! Access your secure online services at www.anthem.com/register or visit the website listed on the back of your ID card any time after your coverage begins. It's free, it's easy, and it's available 24/7!
View your personal, secure health account summary including claims history, find a provider and compare cost and quality information, and so much more.
Thank you for being a valued member, we appreciate the opportunity to serve you.

CARD STOCK DETERMINED BY STATE OF RESIDENCE

anthem.com

Member Services	1-844-627-1637
24/7 NurseLine	1-866-647-6117
Pre Certification	1-866-643-7087
Pharmacist Questions	1-800-824-0898
Coverage While Traveling	1-800-810-2583
Provider Services	1-800-676-2583

Please submit claims to local Blue plan. If Medicare is primary, please file claims with Medicare. If a provider does not file claims on your behalf, please file claims to:

Anthem Blue Cross and Blue Shield
PO Box 105187
Atlanta, GA 30348-5187

Anthem Blue Cross and Blue Shield is the trade name RightCHOICE Managed Care, Inc. (RIT) uses to do business in most of Missouri. RIT and certain affiliates administer non-HMO benefits underwritten by Healthy Alliance Life Insurance Company (HALIC) and HMO Missouri, Inc. HMO Missouri, Inc. does business as Blue CHOICE. Independent licensees of the Blue Cross Blue Shield Association, RIT and its affiliates provide administrative claims payment services only and do not assume any financial risk or obligation with respect to claims.

Standard mailing envelope. Customization of the envelope is not available.

